



Silver package

Awareness session- carers, care managers, NI, RM, Company owner plus 7 hours per calendar month

Type of providers supported	Domiciliary care Residential homes Nursing homes Supported living
service user groups	Older people 65 plus Young adults 18 to 64 Learning disabilities Autism and autistic spectrum disorder
Geographical area	Cheshire East West South North Staffordshire
Service type	Silver
Support available for: Carers NI RM company owner	Two separate sessions, one tailored to cares and care managers and the second tailored to NI RM and Company owners. we will provide 1.5 days' time so that the sessions can be repeated to capture all staff. each session will be three hours long.
any inspection rating CQC inspection rated RI or Inadequate	
awareness session details- carers care managers 3hours	overview of the Health and Social Care Act 2008 link of the act to a CQC inspection how both the Health and Social Care Act and the CQC inspection link to personal care duties how this impacts the people being cared for feedback to NI RM Company owner
awareness session details- NI RM company owner 3 hours	overview of the Health and Social Care Act 2008 responsibility of the provider responsibilities of the Registered Manager

how the Health and Social Care Act links to CQC inspection
how both of these support quality care
what quality care means to the people being cared for

7 hours per month support could consist of

Repeat of awareness session for new staff
Support to undergo registration assessments for NI or RM.
Guidance on 5 domains of CQC inspection to prepare for an inspection.
Support to improve inspection ratings. This package will usually suit care providers who have been rated with requires improvement. (It is advised that for any providers who have been rated inadequate that the gold package will be most suitable to their needs).

Cost

£1500